

# **Al**Advantage

With AI Advantage, we are there when you need us.

As an Al Advantage subscriber, you jump the queue and receive priority support as well as discounts on preventative maintenance services and parts.

### Aladvantage silver

is just \$660 inc GST per year, which includes:

- Unlimited remote support: software, training, IT issues.
- Discounted preventative maintenance, parts and breakdown call outs, or upgrade to GOLD

#### Total peace of mind

We're there when you need us. As an Al Advantage member you jump to the front of the queue. Our service and technical support team also has extended trading hours so you can enjoy total peace of mind.

#### **Expert service and technical support**

Dedicated to outstanding customer service, our team consists of some of the industry's most experienced technicians, engineers and applications specalists.





SERVICE PACKAGES	SILVER	GOLD
Preventative maintenance service	-	Annually
Imaging health check	-	Annually
Software upgrades	5% discount off standard pricing	15% discount off standard pricing
Help-desk support	Phone + remote access	Phone + remote access
On-site support	5% discount off standard pricing	15% discount off standard pricing
Parts and labour	5% discount off standard pricing	15% discount off standard pricing
After-hours emergency	+	15% discount off standard pricing

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